

WEDDINGS

PALM COVE

Terms & Conditions

Bookings & Payments

We will accept a temporary hold/tentative booking. This will be held for 7 days, after which time we require a deposit to confirm your booking.

To confirm a booking you must return your signed agreement along with the required deposit.

We accept payment by direct bank credit, cash and credit card. We accept Visa, MasterCard and American Express. There is a surcharge of 3% for American Express payments. Cheques are not accepted.

Once we have received your signed agreement and deposit we will send out a booking confirmation and receipt for deposit.

Deposits are not refundable if a confirmed booking is cancelled.

The confirmed minimum spend amount or confirmed food charge, (whichever is greater) is payable a minimum of 14 days prior to the event.

Final numbers must be confirmed no later than 14 days before the date of the event. Cancellations after this date will be charged at the set menu price that has been confirmed for the event.

Immediately after your event we will furnish you with a final invoice for the balance of the account.

The final payment to settle your account must be made no later than 7 days after the event. Any accounts outstanding after this period will attract a 15% surcharge on the total amount.



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Minimum Spend

Most of our set ups and menus require a minimum spend based on minimum numbers.

Minimum spend amounts will be discussed with you when we meet to discuss your requirements. Minimum spend applies to a food and beverage amount and does not include gratuity, set up charges, extra staff charges or any other additional surcharges.

If the minimum spend has not been reached near to completion of the event, then the hosts will be informed. The full minimum spend will be payable on completion of the event with the difference between the food and beverage total and the minimum spend being declared as a venue fee.

Music & Entertainment

We will provide suitable background music for any event, however many couples prefer to add to their evening by booking entertainment to provide a personal touch.

All of our venue options are open air and are in close proximity to residential & accommodation properties. As such the following conditions apply to any entertainment you book;

- Hiring and payment of any entertainment is the responsibility of the event hosts and is not covered in any agreement with us.
- Hired Jukeboxes, DJ and Karaoke Music are not permitted due to noise limitations.
- All amplified music to cease completely at 11:00pm. No exceptions.
- No music selections to be played from guests i-pod or laptop at any time.
- A special playlist can be accommodated if it is agreed before

Beach Almond
&
the beach

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Entertainers are required to comply with the directions of our staff regarding music levels. If staff requests are not complied with the entertainment will be required to cease immediately.

Service of Alcohol

As both of our venues are licensed we can not offer a BYO option, and at no time can drinks be brought onto or taken off our premises.

Anyone found bringing their own alcohol onto our premises will be asked to leave immediately.

We are required by law to serve alcohol responsibly, and if any guests become intoxicated we reserve the right to refuse further service of alcohol to them.

Dressing/Styling of Venue, Additional Furniture/Equipment Hire & Photographers.

Our venues come with a basic quantity of furniture and equipment. Hire of any additional furniture and equipment is the responsibility of the event hosts.

Dressing and Styling of our venues is the responsibility of the event hosts. We are happy to recommend a small number of trusted local wedding planners/stylists to help you set up for your big day.

We are happy to recommend a small number of trusted local wedding photographers to help you capture those all important memories of your big day.



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